

2013

Six Steps to Creating Your Outcomes Success Story: Worksheet

Presented By:

Seychelle Martinez

Director of Software Implementation

&

Shelly Johnson

Director of Ongoing Support



Characteristics of a Good Outcome Statement

- Positive Improvement
- Meaningful
- Sustainable
- Bound in Time
- Bound in Number
- Narrowly Focused and "Doable" (with a stretch!)
- Measurable
- Clearly Definable
- Discernible...can be "evinced"
- Quantifiable...according to an agreed-upon scale!
- Verifiable

OUTCOMES TREE

Outcome: What you promise to you investors, your stakeholders, and your community.	ur	
Performance Target 1	Performance Target 2	Performance Target 3
Milestone 1	Milestone 1	Milestone 1
Milestone 2	Milestone 2	Milestone 2
Milestone 3	Milestone 3	Milestone 3
Milestone 4	Milestone 4	Milestone 4

CAPACITY TOOL: Program specific staff c	<u>apacities</u>
Staff Training needed	
Staffing level required	
Staff qualifications (e.g.minimum degree, certifications)	cation or training needed; years of experience)
IMPLEMENTATION BARRIERS It is worth noting that the model does not contact this matrix for the question of why a certain barrexist. The "blame game" is not part of its purpose intention.	rier might
Program Barriers	Proposed Solutions