

United Way, Root Cause & The Black Ministerial Alliance of Greater Boston  
Invite you to a Capacity Institute Forum on

## **Building and Investing in Performance Management Systems**

***Wednesday, June 26, 2013, 8:30 -10:30 AM***  
***United Way, 51 Sleeper Street, Boston, 1<sup>st</sup> Floor Conference Room***

Are we, as nonprofits and funders, working smart and hard to help our young people achieve success? This free public forum will showcase the accomplishments of 14 agencies practicing performance management and is designed for agency and funder decision-makers. Come and learn about the benefits and challenges of building a non-profit performance management system for small and medium-sized youth agencies, and why investing in performance management practices is something we can't afford to miss!

### **Breakfast and Registration** *8:30-9:00 AM*

### **Program** *9:00-10:30 AM*

Welcome	Peg Sprague, Senior Vice President United Way of Massachusetts Bay and Merrimack Valley
Greeting	Sherry McClintock, MA State Director Corporation for National and Community Service
Introduction	Ellen Bass, Director, Capacity Institute Black Ministerial Alliance of Greater Boston
Evaluation Findings	Carl Sussman and Kim Comart Sussman and Associates
Present Tools	Anne Radday, Senior Manager of Research Root Cause
Panel Discussion Q & A	Friends of the Children Boston Phillips Brooks House Association Project HIP-HOP
Call to Action	David Wright, Executive Director Black Ministerial Alliance of Greater Boston

#### Resources to be released at the forum:

Evaluation Report  
Pathways to Success for Youth at High Risk  
Agency Report Card  
Performance Management Primer  
Benchmark Assessment Tool

**The Capacity Institute** helps community-based organizations that engage youth and families increase their effectiveness by learning to manage to improved outcomes in the lives of their participants, by building performance management systems over two years. Performance management refers to the systems and processes that an organization uses to measure its progress and improve its performance, in this case on intended outcomes.

The pilot cohort of 15 agencies was supported in 2010-2012 by the Corporation for National and Community Service, with matching support provided by United Way of Massachusetts Bay, The Boston Foundation, and the Yawkey Foundation. Additional support was provided by the Barr Foundation and State Street Foundation. For more information, please visit [www.bmaboston.org](http://www.bmaboston.org), select Programs and Capacity Institute.

This forum is free! Space is limited to the first 80 people who register. Please register by June 24 at <https://www.surveymonkey.com/s/PerformanceManagementForumRSVP>

For more information please contact Ellen Bass at 617-445-2737 ext.113 or [ebass@bmaboston.org](mailto:ebass@bmaboston.org)

